

# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT

**A** Your account information including Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.

**B** The Previous Balance, due immediately, is the amount that was due on the previous month's bill. This section also displays your latest payment and any outstanding charges due on the account listed as Balance Forward.

**C** This area is used to display important information each month.

**D** Individual charges are displayed here. Each type of service is subtotaled.

**E** Your monthly electric and/or water usage is displayed here.

**F** This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

**G** Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to River Falls Municipal Utilities, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

**H** Be sure to check the back of the billing statement for more usage details and other important information.



222 Lewis Street  
River Falls, WI 54022  
Office (715) 425-0906 | Emergency (715) 852-1715  
www.rfmu.org | www.rfcity.org

**Statement**

Customer: MEG A WATTS  
Account Number: 2250-03  
Customer Number: 0001815  
Service Address: 1234 ELECTRIC AVE  
Statement Date: 01/08/2021  
Service Period: 11/30/2020 - 12/28/2020  
Bill Type: REGULAR

STATEMENT ACTIVITY			
	RATE	USAGE	CHARGES
PREVIOUS BALANCE			474.35
PAYMENT 12/28/2020			-475.00
BALANCE FORWARD			-0.65
<b>CITY SERVICES</b>			
Garbage Charges			14.40
Environmental Fee			0.63
Storm Water Charge			3.14
Core Fee			1.25
<b>Subtotal</b>			<b>19.42</b>
<b>UTILITY SERVICES</b>			
Electric Customer Charge Rg-1 S			12.00
Energy Usage	0.111000	2842.00	315.46
Electric PCAC Charge	-0.014900	2842.00	-42.35
Commitment to Community Charge			2.00
Water Customer Charge RW.75			8.00
1st Block Water Usage	0.001390	4000.00	5.56
2nd Block Water Usage	0.001800	600.00	1.08
Sewer Customer Charge RS.75			16.50
Sewer Usage	0.007040	4600.00	32.38
Public Fire Protection			4.15
Irrigation Customer Charge RWI75			8.00
Irrigation Water Usage	0.002560	100.00	0.26
<b>Subtotal</b>			<b>363.04</b>
<b>CURRENT CHARGES</b>			<b>382.46</b>
<b>AMOUNT DUE</b>			<b>381.81</b>

**PAYMENT NOTICE**  
Payments made online, by phone, in the drop box, by mail, or in person must be received in our office by the due date shown. Payments received after the due date will be charged a late fee.

**Electric Usage Comparison**



**Water Usage Comparison**



Detach and return this portion. Make checks payable to River Falls Municipal Utilities.



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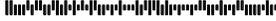
Account Number: 2250-03  
Service Address: 1234 ELECTRIC AVE  
Statement Date: 01/08/2021

<b>CURRENT CHARGES</b>	
<b>DUE DATE:</b> 01/28/2021	<b>TOTAL DUE:</b> \$381.81
<b>TOTAL DUE AFTER DUE DATE:</b> \$385.43	
<b>AMOUNT ENCLOSED:</b>	

RFMU107A AUTO SCH 5-DIGIT 54644  
7000005048 00.0020.0021 4809/1



MEG A WATTS  
1234 ELECTRIC AVE  
RIVER FALLS WI 54022-5785



RIVER FALLS MUNICIPAL UTILITIES  
222 LEWIS STREET  
RIVER FALLS, WI 54022-2185

000077790101282021 000003818100000385435

# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

**I**

Track your current electric and/or water consumption with convenient graphs. Compare your current usage to your usage last year and set conservation goals.

**J**

These two boxes display billing messages from River Falls Municipal Utilities. Be sure to check here for energy conservation tips, safety information, dates and other useful information.

**K**

In this section you will find contact and payment information.



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## Statement

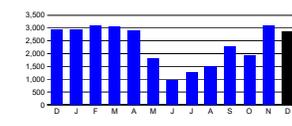
**Customer:** MEG A WATTS  
**Account Number:** 2250-03  
**Customer Number:** 00018159  
**Service Address:** 1234 ELECTRIC AVE  
**Statement Date:** 01/08/2021  
**Service Period:** 11/30/2020 - 12/28/2020  
**Bill Type:** REGULAR

### Current Meter Information

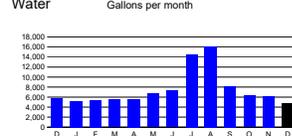
METER	SERVICE	READ DATE	# DAYS	CODE	CURRENT	PREVIOUS	MULT	USAGE	UNITS
4200010154	ELECTRIC	12/28/2020	28	MR	007164	006033	1	1131	kWh
4200010154	ELECTRIC	12/28/2020	28	MR	012923	011212	1	1711	kWh
0300000752	WATER	12/28/2020	28	MR	06859	06813	100	4600	GAL
0000010341	WATER	12/28/2020	28	MR	03627	03626	100	100	GAL

### Usage

**Electric** kWh per month



**Water** Gallons per month



### ENERGY-SAVING RESOLUTIONS 2021

New Year's resolutions are easy to make, but can be tough to keep. One resolution that is easy to stick with is saving energy. It's simple, rewarding, and can last the entire year. Four tips to get you started include:

- 1) Switch to a programmable or smart thermostat.
- 2) Use a smart power strip for electronics so they automatically turn off each night.
- 3) If you need a new furnace or air conditioner, select energy efficient models.
- 4) Set your water heater at 120 degrees or lower.

### FEWER OUTAGES. FASTER RESTORATION.

We are proud of our strong record for providing reliable electric service that you can count on. And, if there ever is an outage or emergency, you can be sure that our hometown line crew will respond quickly and restore service fast. We know providing you power when you need it is the most important thing we do. We don't take this reliability for granted...so you can. See all of the good things public power can do at [rfmu.org](http://rfmu.org).

### CONTACT US

Business Office Hours : Monday - Friday 8:00 am - 5:00 pm  
(715) 425-0906  
After hours emergency (715) 852-1715

### DIGGERS HOTLINE

(800) 242-8511 or 811

### DUE DATE

Your bill is due and payable by the date due on the bill. A 3% late payment charge will be applied to the current charges. Your past due amount is due upon receipt of this bill.

### POWER COST ADJUSTMENT CLAUSE (PCAC)

This adjustment reflects the variance in the cost of purchased power from the amount included for these costs in our basic electric rate.

### METER READING CODES

MR = Meter Read  
CE = Computer Estimate  
ME = Manual Estimate

### PAYMENT OPTIONS

**PRE-AUTHORIZED PAYMENT** - a free electronic transfer of funds from your savings or checking account on the due date.

**ONLINE** - from our website [www.rfmu.org](http://www.rfmu.org)

**CREDIT CARD** - online VISA, MASTERCARD, DISCOVER OR CHECK.

**CALL** - 1-877-885-7968 with check or credit card.

**IN PERSON** - cash, check, money order, debit/credit card at 222 Lewis St.

**AFTER HOURS DROP BOX** - check or money order in the City Hall parking lot at 222 Lewis St.

 A WPPI Energy community

**WE ARE YOUR LOCAL RESOURCE**  
**QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL 715.425.0906**



At River Falls Municipal Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

**rfmu.org (715) 425-0906**

Shared strength through  WPPI Energy